# techknowledge NEW ORLEANS | FEB 7-9, 2023

Design Inclusive Training Using Real-Time Accessibility Tips



#### WELCOME

- For translation or closed-captioning services, please scan the QR code on the right into your phone.
- Para servicios de traducción o subtítulos, escanee el código QR a la derecha en su teléfono.
- Para sa pagsasalin o sarado captioning services, mangyaring i-scan ang QR code sa kanan sa iyong telepono.
- 对于翻译或闭接字幕服务,请将右侧的 QR 码扫描到您的手机中。



#### Disclaimer

I am not an accessibility expert

#### Like you, I am still learning

#### I still make mistakes

I have done my best to make these materials as accessible as possible



## Poll

When designing virtual training materials and presentations, which of the following do you consider?

(Select all that apply)

- Different learning abilities
- Different languages
- Literacy level of participants
- Accessibility
- None of the above

Various Learner Challenges

Sensory/Mobility Challenges	Mobility/Cognitive Challenges	Cognitive/Language Challenges
You have <b>limited vision</b> and need a magnifying glass to read print. You set your computer to enlarge text.	You have <b>Cerebral Palsy</b> and limited mobility, with limited fine motor control in your hands. You use a wheelchair.	You have ADHD and have difficulty sitting still and concentrating for extended periods of time.
You are <b>hard of hearing</b> and wear a hearing aid.	You are a veteran who lost your dominant hand during combat and have therapy to learn how to use your other hand.	You have been in the US for about a month and are learning to apply the English that you studied in school, but it's very different than you expected!
You are a little person whose standing height is approximately 3'6" tall.	You are autistic and interpret everything literally. You have difficulty interpreting social cues and body language.	You read at a third-grade level. No one knows because you've been able to cover it so well. ©KITA LLC 2023

### YOUR JOURNEY HERE

- What would be different about this day if this situation applied to you?
- What learning barriers would you encounter, if any?
- What accessibility tools could you use to help you get here?



### What Accessibility Can Help People Achieve



# Let's Chat

When should we start incorporating accessibility into our training and instructional design process?



Cam Beaudoin (He/Him) • Following Helping teams recalibrate their approach to Accessibility and Inclusion | CPW... 1mo • 🔇

"We'll do it at the end of the sprint"

Come on, are we still hearing this excuse?

Network, give me your top reasons why this isn't the right way to handle accessibility!

#a11yProTips Are you following this?
#accessibility, #userExperience, #communication, #softwareEngineering

(alt: we'll add accessibility at the end)



...

# Before Training

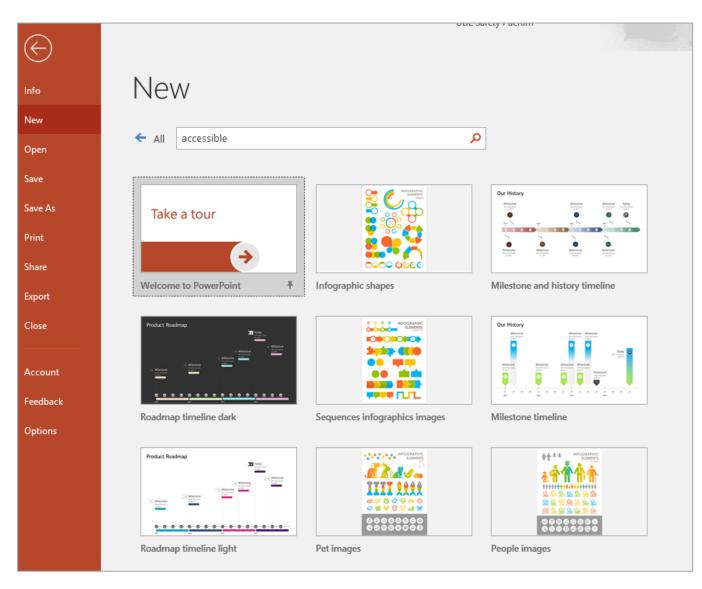
#### Determine Accessibility Needs

01	02	03	04	05	06	07
Know the accessibility features of the platform	Ask what accommodations are needed (give a deadline!)	Arrange for requested accommodations (ASL, CART, etc.)	Ensure all training materials are accessible using an accessibility checker	Arrange for videos to have transcript or audio descriptions	Distribute materials to participants before the training	Meet with interpreters or CART (live captioning) service providers to review materials

### Determine Accessibility Needs (Activity)

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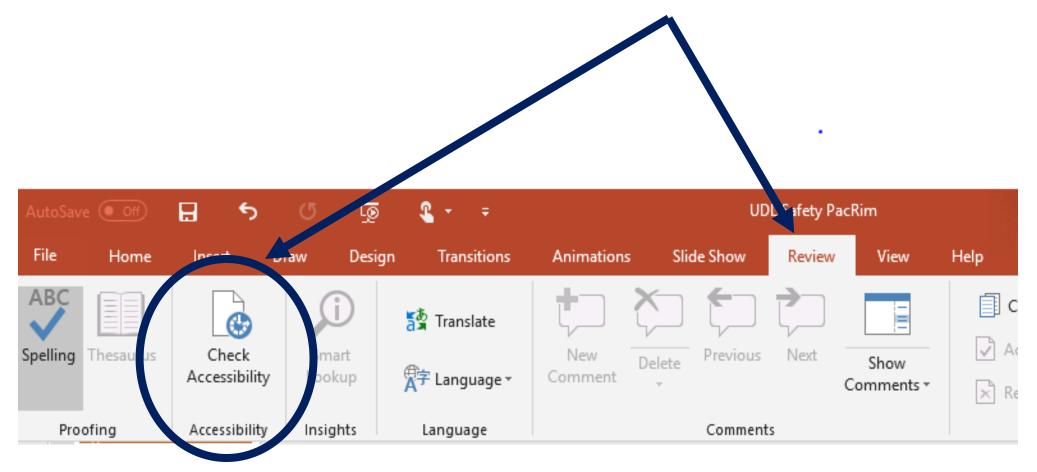
# Microsoft Accessibility Templates



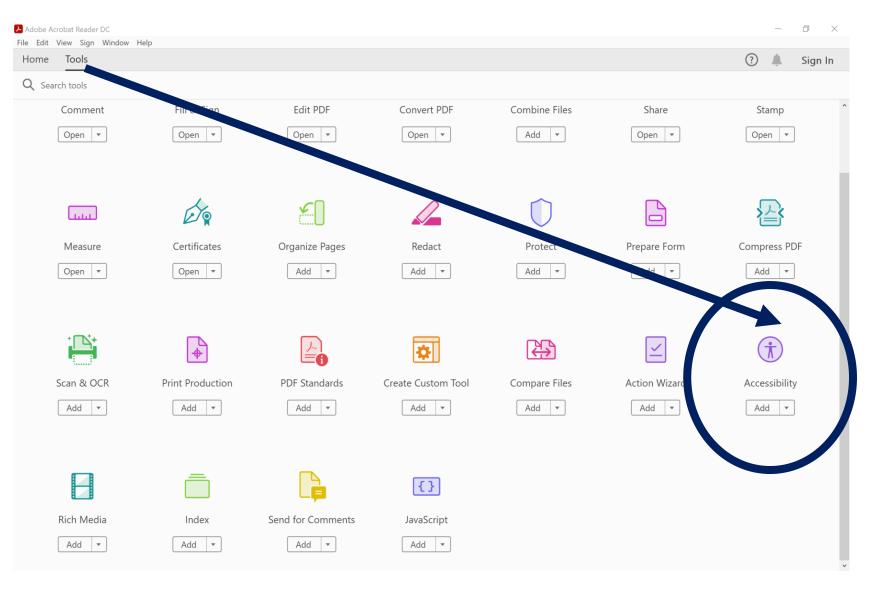
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# Microsoft Accessibility Checker

All Microsoft Programs have an accessibility checker

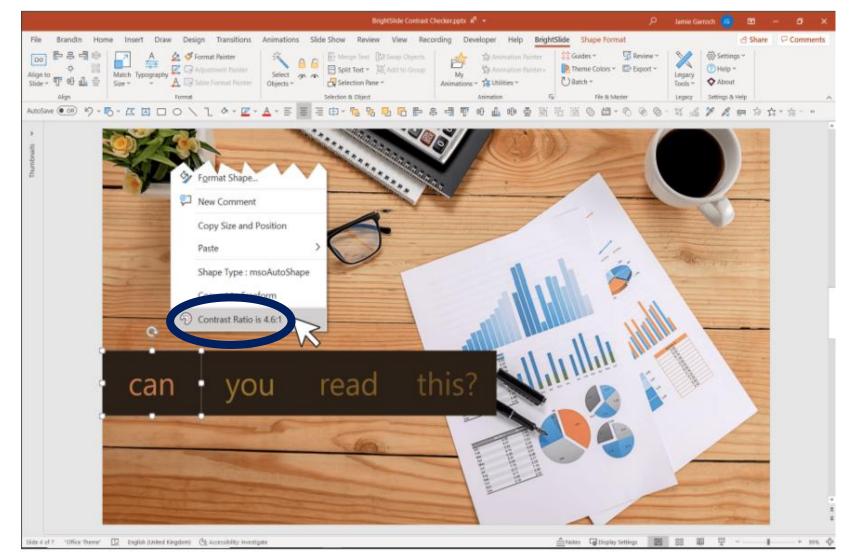


# Adobe PDF Accessibility Checker



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# Color Contrast Checker – Bright Carbon

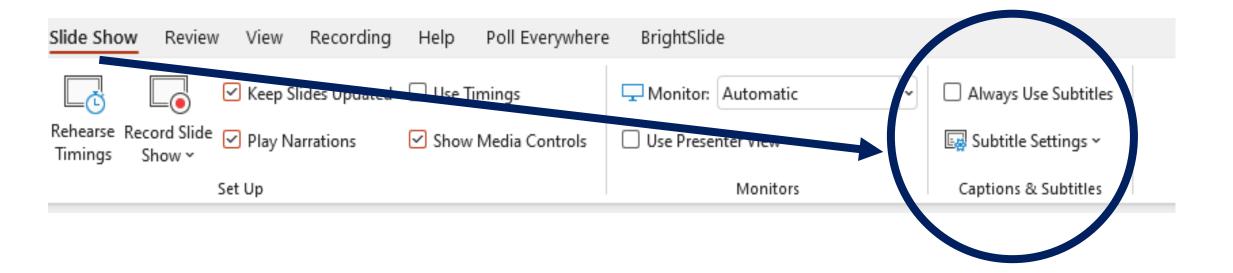


# During Training

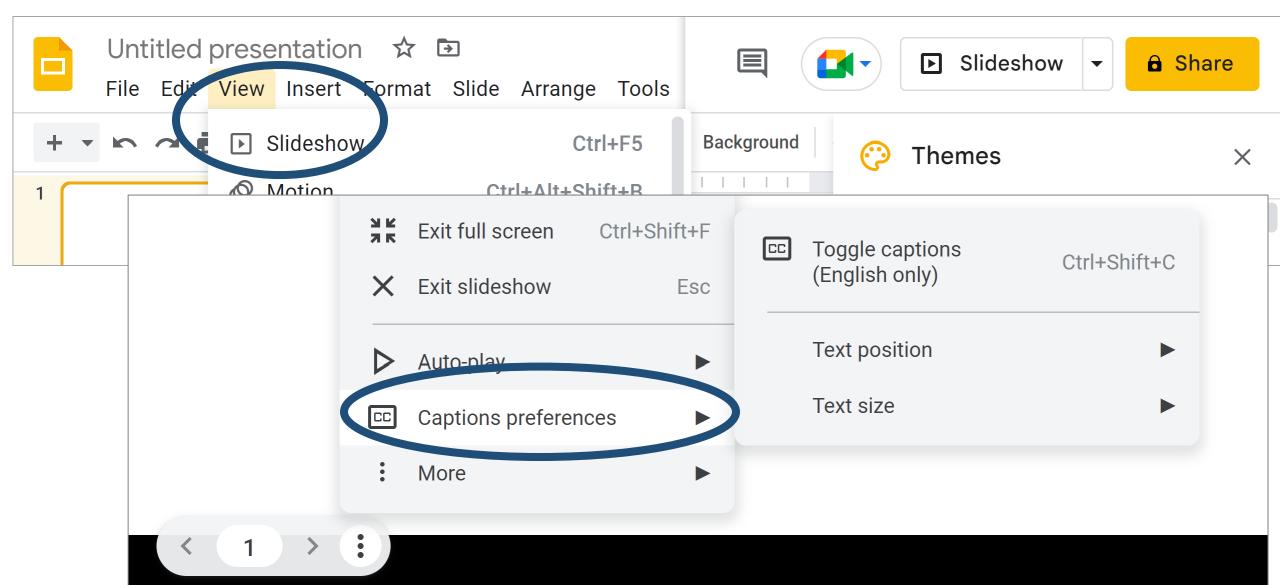
# Visual Descriptions



# Subtitles and Translation Using PowerPoint



# Subtitles Using Google Slides



# Automatic Closed Captioning



# Microsoft Translator



#### **Conversation Settings** $\leftarrow$ Show original text Show partial messages Display incomplete translations as they become available Auto-play messages Presenter mode Switch microphone to always-listening and mute all other participants. Ideal for giving talks and presentations Mute All Mute all others in this conversation Lock conversation Prevent new participants from joining the conversation Participants Gwen (You) • Host G English

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#### Let's Discuss

#### Should cameras be on or off during virtual training?

Why or why not?



#### To GIF or not to GIF?

- Don't use GIFs that loop quickly
- Avoid GIFs with bright colors that flash
- Whenever possible, provide a way to stop or hide the GIF

# After Training

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Continue Using Accessibility







Save and distribute the chat

Send transcript of the training

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Debrief with producers, interpreters, facilitators Invite feedback from participants

#### Large Group Discussion



What is one thing you will do differently when designing or delivering virtual training courses? What is your biggest takeaway from this session?

#### One Final Thought



#### Let's Continue the Conversation!

- Look for our Virtual Accessibility Thread in the Juno Platform
- Share best practices, tips, accessibility finds, etc.!

### Questions?

Gwen Navarrete Klapperich, M.Ed., CPTD

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Accessibility and UDL | KITA Consulting







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The evaluation form for this session is available via the mobile app, QR code and at the following link: techknowledge.td.org

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